

Julie Morgan AC/AM  
Y Dirprwy Weinidog Iechyd a Gwasanaethau Cymdeithasol  
Deputy Minister for Health and Social Services



Llywodraeth Cymru  
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Dear Dawn,

I am writing in response to your question to the Minister for Finance and Trefnydd during the Business Statement on 4 February about the progress made to implement the recommendations from the Flynn review.

Thank you for the question and the opportunity to provide further information about the ongoing work to improve the care and safety of older people in residential and nursing care in Wales.

Reports about the death of Dr Prana Das will have brought some extremely painful and distressing memories to the fore for the families and friends of those affected by the events, which were part of the Operation Jasmine investigation. My thoughts are with the families.

The Flynn Review was established by former First Minister Carwyn Jones in December 2013 to set out events in the care homes in South East Wales run by Dr Das a decade or more earlier and to identify lessons to improve services for the future. The review included 12 recommendations, of which five were the responsibility of Welsh Government either in part or in full.

Following the publication of the Flynn review in July 2015, a Welsh Government oversight group, chaired by the Director of Social Services and Integration, has been responsible for ensuring the actions to respond to the five recommendations for Welsh Government have progressed.

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Good progress has been made and the oversight group is satisfied that four of the five recommendations have been addressed in full.

Work is ongoing to roll out recommendation two nationally. This set out proposals, which were later further clarified by Dr Flynn, for the notification of pressure ulcers via Public Health Wales, a national wound registry, the prevention of avoidable pressures ulcers and the sharing of information. The Regulation and Inspection of Social Care (Wales) Act 2016 enshrined this recommendation in law, however more detailed work has been ongoing with organisations throughout Wales to embed the Flynn review ethos of 'learning for improvement'.

I have shared with you, in this letter, a broad overview of progress. In line with the approach, which Dr Flynn took during her review and which some of the other organisations involved in Operation Jasmine have since adopted, it is my intention to share a full overview of progress with the families first before issuing a more detailed statement to the Senedd. I have therefore asked my officials to explore with the families how best to share full details about the measures we have put in place to learn from what happened, to secure improvement and to ensure that something similar does not happen again.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Julie', is positioned below the text 'Yours sincerely'.

**Julie Morgan AC/AM**

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