

**DATGANIADAU BARN YSGRIFENEDIG /
WRITTEN STATEMENTS OF OPINION**

**A GYFLWYNWYD / TABLED ON
12/05/2003**

R Yn dynodi bod yr Aelod wedi datgan buddiant
R Signifies the Member has declared an interest

**OPIN-2003-0012 Energywatch's Better Billing
Campaign/Ymgyrch Biliau Gwell Energywatch**

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Subscribers:

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John Griffiths 28/05/03
Leighton Andrews 28/05/03
Carl Sargeant 04/06/03
Jenny Randerson 16/06/03

The National Assembly for Wales:

- *condemns energy companies that issue irregular, inaccurate and estimated bills to consumers;*
- *notes that estimated bills have put as many as 261,000 Welsh energy consumers into debt;*
- *applauds energywatch's Better Billing Campaign, which aims to put an end to irregular and inaccurate billing;*
- *calls upon energy companies to improve the layout of consumers' bills to make them more understandable;*
- *argues that companies should compensate consumers for the distress caused;*
- *encourages the industry to increase the use of meter readings;*
- *urges energywatch to secure Better Billing for energy consumers".*

Mae Cynulliad Cenedlaethol Cymru:

- yn condemnio cwmniau ynni sy'n anfon biliau anghyson, gwallus ac wedi'u hamcangyfrif at eu cwsmeriaid;
- yn nodi bod biliau wedi'u hamcangyfrif wedi rhoi cymaint â 261,000 o gwsmeriaid ynni yng Nghymru mewn dyled;
- yn canmol Ymgyrch Biliau Gwell Energywatch, sy'n gweithio yn erbyn biliau anghyson a gwallus;
- yn galw ar gwmniau ynni i wella dyluniad eu biliau i gwsmeriaid, i'w gwneud yn haws eu deall;
- yn dadlau y dylai'r cwmniau roi iawndal i'w cwsmeriaid am beri gofid iddynt;
- yn annog y diwydiant i ddibynnu mwy ar fesuryddion; yn annog Energywatch i sicrhau Biliau Gwell i gwsmeriaid ynni.