

**Eluned Morgan AS/MS**  
Y Gweinidog Iechyd a Gwasanaethau Cymdeithasol  
Minister for Health and Social Services



Llywodraeth Cymru  
Welsh Government

Ein cyf/Our ref OQ58672

Joel James MS,  
Member of the Senedd for South Wales Central

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28 November 2022

Dear Joel,

Thank you for the issues you raised with the Trefnydd at First Minister's questions on 8 November about the training of staff in the use of continuous glucose monitoring (CGM) devices.

Access to CGM technology for people with Type 1 diabetes follows NICE guidance. This states that these patients should be offered a choice of real time continuous glucose monitoring ('rtCGM') or intermittently scanned continuous glucose monitoring ('isCGM' or 'flash') according to their personal preference. Children with Type 1 diabetes should be offered rtCGM. Children over 4 years old may be offered is CGM if they are unable to use rtCGM or if they prefer is CGM.

People with Type 2 diabetes who are insulin dependent may be offered is CGM in accordance with the recommendations made by Health Technology Wales

Supporting patients in the successful use of technologies means that staff need to receive training on both systems to support patients' choice. This is something which needs a focused effort and must be continually updated given the speed of developments in diabetes care. A suite of educational materials is available online, but the challenge will be staff time in the completion of the training. I understand the All-Wales Diabetes Implementation Group is planning a review of staffing levels and competencies/roles to help facilitate innovations such as technology expansion.

Yours sincerely,

**Eluned Morgan AS/MS**  
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Minister for Health and Social Services

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