

Llywodraeth Cymru Welsh Government

Our ref: WQ87151

Andrew R T Davies MS Senedd Constituency Member for South Wales Central

AndrewRT.Davies@senedd.wales

15 February 2023

Dear Andrew,

Thank you for your written question asking me how long on average does it take for a person in Wales to be offered a blood test after being referred for one by a GP.

Welsh Government do not hold any data on patient waiting times for blood tests following a referral from the GP. Currently Welsh Government are not aware of any supply issues affecting blood test provision and services should be operating as business as usual.

If a patient is concerned at the length of wait time to have a blood test, I urge them to contact their local GP practice that they are registered with and request to speak with the practice manager to discuss the issue further.

In addition to this, all health boards operate an independent complaints process known as 'Putting Things Right' where a dedicated team investigate complaints in a thorough and timely manner. Further information on how to do this with Cardiff and Vale Health Board can be found <u>here</u>.

Yours sincerely

M. E. Maga

**Eluned Morgan AS/MS** Y Gweinidog lechyd a Gwasanaethau Cymdeithasol Minister for Health and Social Services

> Bae Caerdydd • Cardiff Bay Caerdydd • Cardiff CF99 1SN

Canolfan Cyswllt Cyntaf / First Point of Contact Centre: 0300 0604400 <u>Gohebiaeth.Eluned.Morgan@llyw.cymru</u> Correspondence.Eluned.Morgan@gov.wales

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.