

Jane Hutt AS/MS
Y Gweinidog Cyfiawnder Cymdeithasol
Minister for Social Justice



Llywodraeth Cymru
Welsh Government

Eich cyf/Your ref WQ86462
Ein cyf/Our ref WQ86462

Jack Sargeant MS/AS
Member of the Senedd for Alyn and Deeside
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10th November 2022

Further to your Written Question WQ86462 tabled on 27/10/2022 “How does the Welsh Government ensure that retailers allow customers to be accompanied by guide dogs?” please find below my response.

The Welsh Government fully support Guide Dogs Cymru’s new ‘Let’s Open Doors’ campaign and urge all retailers to fully comply with the law. The Equality Act is very clear, assistance dog owners have the right to go into these places. The Equality and Human Rights Commission is the body in Wales responsible for implementation and adherence to the provisions within the Equality Act 2010 and works with Welsh Government to highlight areas where Welsh Government is able to intervene from a policy perspective.

We are currently engaging with the Retail Forum on developing a Retail Delivery plan and I have asked my officials to ensure that this matter is considered as part of their discussions.

A handwritten signature in black ink that reads "Jane Hutt". The signature is written in a cursive style with a long horizontal line above the first name.

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Minister for Social Justice

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.