



Our ref: WQ85564

Janet Finch-Saunders MS
Senedd Constituency Member for Aberconwy

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8 July 2022

Dear Janet,

Thank you for your recent written question asking me to list all the new models of seamless health and social care schemes in North Wales that received funding through the 'A Healthier Wales' transformation fund.

North Wales received funding from the Transformation Fund to develop four transformative programmes those being:

The Transformation of Community Health and Well-being Services.

This programme took an early invention 'place-based' approach to maintain people in their home environment with a Community Resources Team being central to provide seamless information, advice, and care and support based upon 'what matters' to people. The programme was made up of five workstreams:

- Workstream 1 – Locality Development
- Workstream 2 – Workforce & Operational Delivery
- Workstream 3 – Digital Transformation
- Workstream 4 – Community Development
- Workstream 5 – Sustainability Planning

The Second programme was Integrated early intervention and intensive support for children and young people.

This programme focused on early help for children and young people on the edge of care and emotional health and well-being and resilience across several workstreams, by taking a whole system approach in the following areas:

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

1. **Universal:** to provide a consistent approach to improve the emotional health, well-being and resilience of children and young people through the provision of a structured framework.
2. **Early Help:** For example, LIFT (Local Integrated Family Service for children and young people with neurodevelopmental needs).
3. **Edge of Care:** Rapid response (crisis outreach), Multisystemic Therapy Service, Effective Child Protection and Friends Resilience were some of the project activities within this part of the programme.

Thirdly, North Wales Together - Seamless services for people with learning disabilities.

This programme has 5 key workstreams (Accommodation, Employment, Community, Technology and Health) and focused on several activities such as Integrated Structures, Workforce Development, Health and Well-being, Commissioning and Procurement (accommodation based and support), Community and Culture Change, Employment and Assistive Technology.

Highlights of the programme included the following.

- MultiMe App: Utilisation of this App which promotes person centred planning and piloted in Wrexham with 200 people in Community Living Services, with the opportunity to scale up.
- Discussions with David: Online video channel with interviews carried out by people with learning disabilities about topical issues.
- Imagineer Support Brokers: Focuses on enabling people to understand the support options available to them and to connect them with their community to access activities important to them.
- CALDS (Child and Adolescent Learning Disability Service in Conwy and Denbighshire: Virtual Youth Club.
- Alternative Delivery Model (ADM): Co-design, deliver and evaluate 15 community projects with 157 roles created.

The fourth programme funded was Together for Mental Health.

This programme had nine components under the banner of iCAN.

1. **iCAN unscheduled care:** Sited in the emergency department of the three district general hospital in North Wales. Service at the end of the Transformation Fund was provided up to 250 trained volunteers who provided a listening and signposting service supported by a team of supervisors to February 2020. During 2021/22 this service was being developed into a Sanctuary Model.
2. **iCAN Community Hubs:** Delivered through a variety of third sector providers (e.g. Mind Cymru, KIM Inspires and CAB) who offer informal drop-in facilities to meet others, access opportunities and support as well as learning about what local community resources are available to meet their emotional and mental health well-being needs. Nine sites across North Wales.
3. **iCAN training:** Skilling up hub staff's knowledge base across a range of subject areas to support people with specific information or with practical solutions, for example, Autism awareness, shopping on a budget.
4. **iCan Hubs:** Partnership and joint working function including a network to share learning and local experiences to support the further development and identification of opportunities to further collaborate.
5. **iCAN Primary Care:** Focus on occupational therapy with practitioner pilots operating across four GP practices in the West area of BCUHB to complete assessments for people presenting with mental health need in primary care and linking them to community and health resources.

6. **iCAN work:** Not originally part of the programme but grew as a result of need into the development of a support employment programme.
7. **iCAN Digital:** This project explored the use and value of several platforms and Apps and developed Daylio which has a function to record daily feelings, activities and to contact a 'Supporter' anytime.
8. **iCAN Volunteering:** Volunteer recruitment to support other project within the iCAN 'family' such as the Hubs and supporting the now Sanctuary model.
9. **iCAN training:** Partnership approach with mental health professionals to develop a training programme available to a wide range of stakeholders such as the third sector. The iCAN Programme Team developed the iCAN Suicide and Self-Harm training and the demand for the training has been high.

Additionally, following the easing of COVID-19 restrictions the Programme Team focused on a greater promotion and marketing of what iCAN can offer across the region.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'M. E. Morgan'.

Eluned Morgan AS/MS

Y Gweinidog Iechyd a Gwasanaethau Cymdeithasol
Minister for Health and Social Services