Hannah Blythyn AC/AM Y Dirprwy Weinidog Tai a Llywodraeth Leol Deputy Minister for Housing and Local Government



Eich cyf/Your ref Ein cyf/Our ref HB/16/19

Leanne Wood AM Member for Rhondda

<u>Leanne.Wood@assembly.wales</u>

13 November 2019

Dear Leanne,

Thank you for raising during Business Questions on 15 October the fact that Barclays was intending to remove its customers' ability to withdraw cash from their accounts through the Post Office after 8 January 2020.

I certainly share your concern given the increasing number of branch closures from all the major high street banks operating in Wales. It is a fact that many Welsh communities have been left with no bank branch access at all. We have repeatedly been told that the impact on these communities will be mitigated by the fact customers can use their local Post Office to access a limited range of banking services. The most vital of these is free access to cash.

Barclays has now announced that it has reversed this decision and I am very glad that common sense has prevailed.

Canolfan Cyswllt Cyntaf / First Point of Contact Centre: 0300 0604400

Gohebiaeth.Hannah.Blythyn@llyw.cymru Correspondence.Hannah.Blythyn@gov.wales

Bae Caerdydd • Cardiff Bay Caerdydd • Cardiff CF99 1NA I have written to Barclays and asked them to provide me with an assurance that they will consider extending the length of this new agreement with Post Office Limited beyond the next three years. I will provide an update on this matter once a response has been received.

Yours sincerely,

Hannah Blythyn AC/AM

Hamah Blytun

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