

Hannah Blythyn AC/AM
Y Dirprwy Weinidog Tai a Llywodraeth Leol
Deputy Minister for Housing and Local Government



Llywodraeth Cymru
Welsh Government

Eich cyf/Your ref
Ein cyf/Our ref HB/16/19

Jonathan Brenchley
Head of Corporate Relations Wales
Barclays Bank PLC

jonathan.brenchley@barclays.com

13 November 2019

Dear Jonathan,

I am writing to you regarding the recent announcement that Barclays has reversed its decision to withdraw from its agreement with Post Office Limited and will continue to allow its customers to access their accounts through the Post Office. I am glad that common sense has prevailed.

We are seeing an increasing number of branch closures from all the major high street banks operating in Wales. This practice is leaving many Welsh communities with no bank branch access at all. We have repeatedly been told that the impact on these communities will be mitigated by the fact customers can use their local Post Office to access a limited range of banking services. The most vital of these is free access to cash.

I understand that the arrangement with Post Office Limited will remain in place for at least the next three years. Can you provide me with any assurance that Barclays will consider extending this agreement?

Yours sincerely,

Hannah Blythyn AC/AM
Y Dirprwy Weinidog Tai a Llywodraeth Leol
Deputy Minister for Housing and Local Government

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:
0300 0604400

Bae Caerdydd • Cardiff Bay
Caerdydd • Cardiff
CF99 1NA

Gohebiaeth.Hannah.Blythyn@llyw.cymru
Correspondence.Hannah.Blythyn@gov.wales

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.